



## Quality Standards Report

The Jolly Drover

LISS

See page 11 for important information regarding the Guest Accommodation Quality Standards

### Summary

Star Rating	★★★★
Designator	Inn

Date of Inspection	17/05/2013
Type of Inspection	Overnight Visit
Inspector	Garry Baldwin
Discussion with	Mr & Mrs Coe
Position	Proprietors

In terms of AA Quality Standards and as a result of this new application inspection The Jolly Drover is to be awarded Four Stars with the appropriate 'INN' designator. A positive visit at this well run establishment, rooms located within the outbuildings have been furnished to a good standard and benefit from modern amenities and free Wi-Fi. Housekeeping throughout all areas observed was completed well, with carpets well vacuumed and guest contact areas dust free. Two areas that stood out for being below the Inns own standards were the shower heads (water marks and scale) and lighting levels were not consistent (amount of/placement). Public areas were well presented throughout the stay, table appointments for dining were well polished with tables appropriately set for the time of day. Externally the property presents well, benefiting from clear signage and ample parking. The team were polite and friendly during all guest contacts, with a genuine and relaxed feel. Cuisine was enjoyable, both dinner and breakfast items were accurately cooked and offered a very good range of items the 'Sweet Meets' monthly event sounds great!